

Business Analyst and Quality Assurance Specialist

Location: US Based (Remote)

Reports to: Chief Operations Officer

Type: Full-time

About AgileBlue:

AgileBlue Cerulean combines AI-powered cybersecurity with the 24/7 human touch you trust. Our SecOps platform autonomously detects, investigates, and responds to endpoints, network, and cloud cyber-attacks faster and more accurately than a traditional SOAR.

Our technology is both intelligent and automated, but we take a custom approach for every client we work with, analyzing and detecting exactly what matters most. Our products are entirely cloud-based with advanced machine learning and user behavior analytics, all supported by our U.S.-based team of cyber experts.

Position Overview:

The Business Analyst and Quality Assurance Specialist will bridge the gap between business needs and technical implementation, ensuring that our cybersecurity platform evolves to meet customer demands while maintaining the highest standards of quality. This role requires a strong mix of analytical, technical, and quality assurance skills to support the full software development life cycle.

Key Responsibilities:

Business Analysis

- Collaborate with stakeholders to understand business needs, required features, and user stories.
- Gather, analyze, and write detailed feature requirements with clarity and precision.
- Conduct meetings to refine and address vague or incomplete requirements.
- Serve as the liaison between business teams and the software development team, translating business requirements into technical specifications.
- Maintain detailed documentation of requirements, project progress, and changes.

Collaboration with Development Teams

- Present requirements to software developers and obtain design specifications and updates.
- Work closely with developers to understand the product's technical aspects and current features in detail.
- Break down features into actionable tasks with developers, ensuring accurate estimates and task ownership.

Quality Assurance

- Develop comprehensive test plans for each feature and task, ensuring robust test coverage.
- Conduct manual and automated testing of developed features, reporting and tracking bugs.
- Lead the effort to enhance our regression testing platform, creating new automated tests for behavior coverage and upcoming features.
- Ensure the highest quality of the product through rigorous testing and validation of features.

Qualifications

Required Skills:

- Proven experience as a Business Analyst and/or QA Specialist in a software development environment.
- Strong understanding of the software development lifecycle and agile methodologies.
- Excellent communication and documentation skills for both technical and non-technical audiences.
- Ability to analyze, refine, and document complex business and technical requirements.
- Proficiency in creating and executing test plans, test cases, and automated tests.
- Experience with regression testing and behavior-driven development tools/platforms.
- Familiarity with tools for project management, testing, and documentation (e.g., JIRA, Confluence).

Preferred Qualifications:

- Bachelor's degree in Computer Science, Business, or a related field.
- Experience in cybersecurity or SaaS environments.
- Knowledge of automated testing frameworks and scripting languages.
- Strong attention to detail, organizational skills, and problem-solving ability.

Benefits:

- Competitive salary.
- Comprehensive health, dental, and vision insurance.
- 401(k) plan with company match.
- Opportunities for career growth in a fast-growing company.

To Apply:

Please submit your resume and a cover letter outlining your experience and why you're the ideal candidate for this role.